

Colquitt
Regional
Receives 2023
Press Ganey
Pinnacle of
Excellence
Award

MOULTRIE,

Ga. – Colquitt Regional Medical Center recently announced that it has been named a 2023 Human Experience (HX) Pinnacle of Excellence

Award winner by Press Ganey, the global leader in healthcare experience solutions and services. This award is part of Press Ganey's annual ranking of the top hospitals and health systems in the country, according to performance in patient experience.

As a winner of the Press Ganey HX Pinnacle of Excellence Award[®], Colquitt Regional has ranked in the top five percent of healthcare providers in delivering patient experience over a minimum of two years. Press Ganey works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care.

"Working alongside such dedicated and wonderful physicians has been a privilege," said Colquitt Regional President and CEO Jim Matney. "They embody excellence, compassion, and are committed to bringing the latest in healthcare to our patients and community."

Colquitt Regional is one of seven hospitals nationwide to receive this accolade in the physician experience category. In addition to the Press Ganey Pinnacle of Excellence Award, Colquitt Regional received is 17th "A" Hospital Safety Grade in the fall of 2023.

"Our physicians are exceptional, and it is an honor to serve as their leader," said Colquitt Regional Chief of Staff Andrew Cordista, MD. "Each day, they work together to collectively provide the best healthcare possible. This award from Press Ganey is a testament to our team and their commitment, involvement, and engagement within the medical staff and the organization."

Press Ganey also measures patient experiences by sending email, text and mailed surveys to patients after discharge from an inpatient hospital stay, an outpatient ambulatory surgery or a hospice admission. Colquitt Regional encourages patients to respond to the surveys.

"This recognition reinforces our belief in the transformative power of patient-centered care, positive employee experiences, and effective clinical outcomes," said Press Ganey CEO and Chairman Patrick T. Ryan. "We extend our congratulations to Colquitt Regional Medical Center. Together, let us shape a

future where exceptional healthcare experiences are the norm, building trust and confidence in the human experience."

For more information on this award, please contact the Colquitt Regional marketing department at 229-890-3552.

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Caption: Colquitt Regional Medical Center recently announced that it has been named a 2023 Human Experience (HX) Pinnacle of Excellence Award® winner for the second year in a row by Press Ganey, the global leader in healthcare experience solutions and services. Pictured are members of the Colquitt Regional medical staff.